

About EMS Companion

EMS Companion is a real-time customer communication platform developed to help streaming providers communicate directly with their customers during outages, maintenance, and important service events.

The platform combines a secure web-based Provider Panel with an Android television application to deliver branded notifications instantly to connected devices.

Built from real-world customer support experience, EMS Companion was created to reduce confusion, improve communication, and give providers a faster, more professional way to keep customers informed.

Its white-label architecture allows each provider to maintain its own branding while managing broadcasts through an intuitive dashboard.

EMS Companion's mission is simple:

Keep customers informed. Reduce confusion. Build trust.